



# Managing Change

## Course Aims

In today's constantly evolving world, change is inevitable in any organisation. New technologies are being implemented all of the time and changes to processes and policies are common place. When changes are made in organisations it needs to be managed effectively, otherwise people resist, become negative and performance drops. This workshop provides the skills and techniques needed to manage change effectively and reducing the level of resistance.

### **By the end of the workshop attendees will:**

- Be able to describe to people why change is necessary
- Understand why people react the way they do to change
- Be able to demonstrate the use of a range of tools to manage change effectively
- Understand how to make change stick

## Course Content

- Understanding if change is necessary
- How do people feel about change and why?
- How to drive change in the business
- How to manage resistance
- How to communicate change effectively
- How to ensure change stick

## Course Benefits

Reducing resistance to change allows new initiatives to be implemented smoothly, generating commitment and buy in from all affected. This in turn means little impact on performance as people take on board the changes rather than find ways to fight against them.

## Who Should Attend?

Those involved in instigating or managing change in organisations.

## Price

Only delivered as an in-house course. Please contact us for more details

## Session Breakdown

### **Why change is necessary?**

- Why do businesses need to change and how do people feel when this happens?
- Who instigates change?
- Who does change affect?

### **How to manage change?**

- How to pro-actively manage change
- How to ensure the negative feelings (resistance) to change don't creep in
- Using simple methodologies to manage change

### **Being Pro-active**

- How to build the tools from the previous session into your change management plans
- How to make people feel good about change

## Course Information

This is a **one day** training event that Revolution Learning and Development deliver on an open basis at locations across the UK. We can also deliver this event at or in close proximity to your organisation if this is required.

If you choose to have us deliver this specifically for your organisation, we can make this more bespoke to your needs.

The cost of our open courses includes the learning materials, refreshments during the day and lunch.

To see prices and when and where we are next running this event or to book, visit our website [www.revolutionlearning.net](http://www.revolutionlearning.net) or call us on 03333 444 575.

Or, to discuss your individual needs, email [contact@revolutionlearning.net](mailto:contact@revolutionlearning.net) or call us on the number above.

Booking terms and conditions are available on our website.