

Online Process Mapping

Course Aims

This online course is to develop the skills of managers and leaders to create, develop and maintain a high performing and effective team.

By the end of the session, attendees will:

- Understand what makes a team successful
- Know the stages of team development and the challenges of each
- Be able to apply a range of strategies to create, develop and motivate a team
- Know how to recognise the unique strengths of each team member and use this to improve overall team performance
- Create a team vision and communicate this successfully to the team to create buy in
- Have strategies to deal with conflict within the team

Course Content

- What is a team
- Benefits of successful teams
- Developing team performance
- Roles in the team
- Leading a team
- Motivating a team
- Managing Conflict

Session Breakdown

What is a Team

- Defining the term 'team'
- Characteristics of an effective team
- Benefits of successful teams

Developing Team Performance

- Understanding how to develop a team to perform well
- Team vision, goals and objectives
- Moving the team toward the vision

Leading the Team

- The leader's role in developing and leading the team
- Leading a team to perform
- Dealing with under-performance

Motivating the Team

- Motivating individuals and the collective group
- Motivation quick tips and longer-term initiatives

Managing Conflict

- Understanding why conflict occurs in a team
- Tools to manage conflict effectively

Delivery Options



Virtual In House

We can deliver this course as a virtual online training course for your business

Contact us for a quote to have this course delivered in-house.



Online Open Course

We deliver this course as an online virtual open training course.

Each space costs £195.00 + VAT/€215.00 per person

Course Information

This is a **one day online** training event that Revolution Learning and Development deliver as a virtual online training course or virtual in-house training course.

When we deliver this course in house, we can make this more bespoke to your needs.

To discuss your individual needs, email hello@revolutionlearning.com or call us. If you're in the UK it's 03333 444575 and if you're in the ROI it's 015549779

Booking terms and conditions are available on our website.

