



Revolution

Learning and Development

Course Overview

Process Mapping

Course Aims

This course will introduce attendees to the process of **Process Mapping**. The course will show attendees how to build a basic process map and then how to use them effectively once assembled.

The course will show attendees how to do this in a collaborative way, gaining buy from those who are directly and indirectly affected by the process.

The course also allows ample time for building a process map and discussions around **process mapping**.

Course Objectives

By the end of the session, attendees will:

- Understand what process mapping is and its benefits
- Know how to produce basic process maps
- Be apply to apply basic analysis techniques to business processes and how to use process mapping to improve them
- Demonstrate the process of process mapping using real examples

Process Mapping Training Course Content

- What is process mapping and its uses and benefits
- The signs and symbols used in process mapping
- Engaging people into the process
- Analysing business processes
- Your first process map
- Checking for accuracy
- Further skills practice

During the course we will help you to develop some initial internal processes. This will give you the opportunity to practice the skills as well as leave with at least some of your processes already mapped.

Price

Delivered as an in-house course only. Please contact us for costs.

Course Information

This is a **one day** training event that Revolution Learning and Development deliver as an in-house course anywhere in the UK

We can make this more bespoke to your needs.

The cost of our open courses includes the learning materials, refreshments during the day and lunch.

To discuss your individual needs, email contact@revolutionlearning.net or call us on 03333 444 575.

Booking terms and conditions are available on our website.